

Another Year to Remember!

2017 has been a year filled with remarkable achievements and highlights.

ACMO celebrated its 40th Anniversary with a spring luncheon at which we were honoured to have many past presidents in attendance. A video message from Ron Outram, ACMO president in 1979-80 and 1982-83, noted that from the beginning our Association was advocating professional recognition and regulation of our industry. It was therefore fitting that in our 40th year, the widely recognized RCM education courses were confirmed as a requirement for licensing by the Ministry of Government and Consumer Services. On November 1, licensing of condominium managers and condominium management companies took effect.



We have also seen a number of prominent reforms to the *Condominium Act*. These include two new administrative authorities: the Condominium Management Regulatory Authority of Ontario (CMRAO) and the Condominium Authority of Ontario (CAO). Further regulatory changes will be adopted in 2018, and we encourage you to bookmark the Association website www.acmo.org/news where you can read more information as it becomes available. Alternatively, you can follow ACMO on social media including Facebook, LinkedIn, Twitter and Instagram.

Throughout the year ACMO has mounted educational programs in five regions across the province and next year this number will almost double with 19 programs in 10 regional centres. 2017 events will conclude on December 8th, when ACMO presented annual industry Awards to professionals who have demonstrated exceptional leadership and service

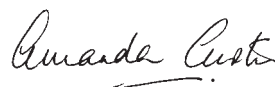
to condominium management in Ontario.

Once again, the Annual Condominium Conference surpassed previous attendance records. Delegate attendance for 2017 was 1,450, and overall attendance 2,197. This reinforces the fact that the educational content of the sessions, the quality of trade show exhibitors and the many networking and learning opportunities are of great value to managers and directors. Please refer to page 40 for more detail.

We hope to exceed your expectations in 2018. Please plan to attend on November 16 & 17, 2018.

ACMO's 40-year commitment to the highest standards of education remains paramount, and we look forward to providing services to both future and licensed property managers and property management firms cross the Province. For those who hold the RCM designation, we have been actively pursuing exciting opportunities that will enrich your membership in ACMO. Membership fees now include legal and employment consultation insurance and a personal assistance program. In the coming year, new and enhanced benefits will include resource books to help managers perform their daily responsibilities, various 'tools of the trade' such as sample letters and standard contractual clauses, a salary survey for managers, and a comprehensive insurance program offering discounted rates far exceeding the cost of membership! Insurance coverage for professional and commercial liability, extended health care, and home and auto is already available to eligible professional and corporate members.

We look forward to your continued support, and wish you and your families a happy and healthy Holiday Season and every success in the New Year.



Executive Director, CAE